



GUEST INFORMATION



LE BRISTOL

HOTEL • LEUKERBAD

★★★★

Ressource d'énergie alpine



GUEST INFORMATIONS

Adapter

An adapter for electrical equipment can be borrowed free of charge at the reception. Purchase price CHF 10.--.

Arrival

Our rooms are at your disposal from 14:00h.

Baths

Thermal bath area with indoor bath (approx. 34°C) with grotto and relaxation room. Outdoor bath with integrated Jacuzzis (approx. ca. 33°C) and a natural- biotope coldwater pool. All baths contain mineral rich thermal water from our own source. The entrance to the pools is located in the main building in the basement. The pools are equipped with different massages and water animations, which you may turn on or off yourself as for example Whirlpools in the outdoor bath and hydro massage in the Indoor pool. The pools are comfortably accessible in the bathrobe. To use a wardrobe next to the changing carbins a CHF. 2.-- coin is requested as deposit. Necessarily take a shower before bathing to acclimate the body to the higher water temperatures. After a swim of 15 to 20 minutes a relaxing break is recommended. In case of health problems see a doctor for medical advice before.

The thermal bath centre is daily open from 08:00h to 20:00h.

Children must be accompanied always by adults!

The bathing area is not supervised! SOS:

In case of emergency, press the button „Badealarm“.

We kindly ask you to respect the quit in the indoor pool and in the restroom.

Sauna and steam bath

Open daily from 11:00h to 20:00h.

Children must be accompanied by an adult or must be more than 16 years old. Please use in sauna always a towel (sauna towels available at reception). Textile free sauna daily from 19:00h to 20:00h.

Baggage storage

Feel free to store your luggage by early arrival or late departure in our luggage room. Contact please reception.

Baggage service

We will gladly help you with your luggage. Just contact the reception.

Bank

UBS, Raiffeisenbank, Walliser Kantonalbank with EC cash machine and a Postomat are within 5 minutes walking distance.

Bar

Bar is daily open from 10:00h to 23:00h open (during high season 24:00h).

Breakfast

Our riche breakfast buffet is served daily from 07:30h until 10:30h. The charge for adults is CHF. 25.-- and for children (6 to 11 years) CHF. 12.50.

Bus

Our hotel shuttle bus is bringing our taking you from the main bus station on your arrival or departure day at no charge. For transfer please inform reception 24 hours before. For the local bus „Ringjet“ with bus stop in front of the hotel reception will provide you with the schedule. Day ticket: CHF. 4.--.

Children / Babies

Children up to 05 years are free in parent's room. From the age of 06 years we charge a supplement of CHF. 20.--, and from 12 years CHF. 50.-- per day without breakfast. Children react differently to the thermal water and are tired more quickly. We recommend bath-time breaks after 10 minutes swimming. For small children and babies swimming diapers are mandatory. These are available at the reception. Children up to 12 years in the thermal bath area must be accompanied by an adult. Leave your children never unattended!

Babyphone work in the main building, usually up to the bar / restaurant (slightly fluctuating reception).

Playground in the garden, children's corner (not super-vised) in the corridor between Bristol and Bristol II. Special menus for children under 12 years in the restaurant. For babysitting service, please ask at the reception.



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Church

Information about holy services is available at the reception.

Coiffeur

Reception will help you to make an appointment.

Departure

We ask you to vacate the room until 11:00h. A later departure time may possibly be arranged under conditions at the reception. Your luggage may be deposited upon to your departure in our luggage room.

Doctor / Medical Emergency

Our reception staff will gladly help you. In case of emergency please call reception or directly emergency doctor Tel. (0) 112.

Dogs

Dogs are welcome by appointment any time to us. Additional charge per day CHF. 15.--. We ask to lead dogs on a leash in the hotel. They are not allowed to be taken to the restaurant.

Excursions

Comprehensive information and information about excursions are available at our reception. Tickets for the Gemmi cable way may directly and comfortably brought at reception.

E-Mail

Gladly the reception will receive your e-mails.
Our mail address is as follows: welcome@lebristol.ch

Emergency call

Important phone numbers (24:00h/24:00h):

- | | |
|---|---------|
| • Emergency call reception phone | button |
| • Direct emergency police | (0) 117 |
| • Direct emergency Ambulance / Fire brigade | (0) 112 |

Emergency exit plan

In the event of a fire, please refer to the emergency exit plan at the room door. It informs you about the nearest emergency exit. The assembly point is on the lawn in front of the hotel, next to the house "Romana".

Event programs

The event calendar is available at reception.

Fax service

The reception provides this service. The cost for one fax unit is CHF. 1.--. Incoming faxes are deposited at reception. Our fax number is as follows: +41 (0) 27 472 75 52.

Fire Behaviour in the event of fire

Keep calm, close windows, see emergency exit plan on the inside of your room door. Close the door after leaving the room. Fire extinguishers are located on every floor. Do not use the elevators and leave the building via the stairs and escape routes.

Foreign currencies

Currency exchanges are available at the reception. We are glad to inform you about the opening hours of local banks.

Gym

The gym is located in the corridor between the two buildings. It offers various sports equipment. Opening times from 08:00h to 20:00h. Please be informed that the access is only at the minimum age of 16 years. Please read first the instructions for each equipment.

Internet

Next to the reception a computer with printer and free Internet access is at your disposal. All rooms are equipped with free wireless internet access, WiFi Swisscom. The access code is available at reception.

Key

Please hand in your room key always at reception when leaving the hotel.

Laundry / cleaning service

A laundry bag with a laundry list and pricing is in your closet. For environmental reasons we change used towels in the room only when you place them in the bathtub or shower.

Lost property

Found items are deposited at the reception.

Massage / Beauty

Our modern treatment rooms are located in the basement of the main building. Please reserve your treatments in advance at the reception. The beautician or masseur will meet you for appointment



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in the wellness lobby (next to the spa reception desk in the basement). Best is to appear in the bathrobe for treatments.

Minibar

The minibar is stocked daily. For your own check, bring please the completed minibar list on departure to the reception.

Miscellaneous

Supplementary hygienic and cosmetic article at no charge as well as towels, blankets and pillows are available at the reception.

Newspaper

A range of daily newspapers to read are at reception located.

Payment

Please settle your bill on the departure day before 11:00h. Beside cash we accept euros and dollars at the daily exchange rate and following credit cards: Visa, Euro-/ Mastercard, American Express, Diners, REKA, JTB.

« Please do not disturb »

Simply append the provided sign outside your room door.

Parking

Our hotel parking in front and beside the hotel is charged CHF. 8.-- per day. Garage is charged CHF. 15.-- per day. The use is at your own risk and we decline every responsibility for damage.

Photocopy service

Reception is providing this service. The charge for one photocopy is CHF. 0.20 per paper.

Pharmacy

Our reception staff will gladly help you.

Post service

Reception will post your letters and postcards. Your mail is forwarded daily. A large selection of postcards is available at the reception as well as stamps.

Restaurant

Our restaurant "Espace Gourmand" is open from 18:30h to 22:00h

with a à la carte offer and half pension.

With pleasure reception will take your table reservation.

Room service

Room service is available from 7:30h to 22:00h pls. call reception. Room service supplement is CHF. 7.-- for each service. Breakfast room service from 07:30h to 10:30h at CHF. 25.-- per person. Please complete the breakfast order form and hang it on the outer door handle before 24:00h. Thank you.

Room temperature

The room temperature can be controlled manually with the radiator thermostat.

Safe

Please use the free safe in your guestroom. An operating instruction sheet to enter the code is located next to your device. For questions, please feel free to contact the reception. For valuable items, we assume no liability.

Sauna

See „bath“.

Seminars

In the famous Valais Alps with alpine air and sun. The dividable seminar room with daylight is up to 100 m2 large and may accommodate up to 90 people. Unforgettable event programs ensure the success of your seminar. Reception will gladly make suggestions.

Shoe care

A shoe cleaning machine is located on every second floor and in your room you will find a shoe polishing kit.

Ski room

The ski room is located in the garage next to the garage door. Please dispose all sports equipment there. The ski room is not monitored.

Table reservation

With pleasure reception will take your table reservation for our restaurant "La Table Gourmande". For room service, please call Restaurant.



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Telephone

For call from room to room just dial (4) and the room number. For an outside line please dial first 0 and following the regular phone number.

Wake up call service

It is possible to arrange for a wakeup call. Please inform the reception on the evening.

Wellness

Our wellness zone is situated on the lower floor in the main building.

SPA – Sanus per Aquam – Health through water

Thermal bathing: the prototype of wellness - what already the old Romans knew

As a traditional bath hotel, we know about the beneficial and supportive healing effect of our gypsum-rich thermal water from more than 2'000 meters deep underground.

It is a unique phenomenon of nature that our thermal water after a journey of over 40 years with at 33° C at 1'400 feet, swells between rocks. Experience and enjoy the unique effect of this natural wonder from our own source.

Thermal water relaxes the muscles, improves the elasticity of the connective tissue and liquefies the synovial fluid (viscosity).

Discover this secret.

Holistic rest and relaxation:

- highly mineralised hot spring water
- releasing massages and complementary care
- light and healthy fine food
- fresh mountain air and Valais sun
- intact alpine nature



FOR FURTHER QUESTIONS YOU MAY HAVE, PLEASE CONTACT THE FRONT DESK.